

# FUTURE-PROOFING AGED CARE

23-24 NOVEMBER 2021 | 9:00 AM - 12:00 PM (GMT +8)  
ONLINE VIA ZOOM



## EVENT AGENDA

### Day 1

9:00 – 9:10

#### Opening Remarks

- **Xu Yuebin**, Professor of School of Social Development and Public Policy and Director, Research Center for Aging, Beijing Normal University
- **Wendy Walker**, Chief of Social Development Thematic Group, SDCC, ADB

9:11 – 10:45

#### Session 1: Active Ageing

Session Format: Speaker's presentation followed by moderated discussion and Q&A

#### Panelists:

- **Fu Yuanyuan**, Associate Professor of School of Social Development and Public Policy, Beijing Normal University  
(Topic: The important role of activity engagement in the association between multiple environment and health among older adults in mainland China)
- **Donghee Han**, Director, Research Institute of Science for the Better Living of the Elderly and Head, Commission of Elderly Policy in Busan Metropolitan City Government  
(Topic: Active ageing society in Korea)



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- **Janice Chia**, Founder and Managing Director, Ageing Asia, Singapore
- **Chu Viet Nga**, National Project Manager, HelpAge Viet Nam

**Moderator: Wendy Walker**

**10:46 – 12 nn Session 2: Aged Care Technology**

Session Format: Speaker's presentation followed by moderated discussion and Q&A

**Panelists:**

- **Zhu Yong**, President, Hualing Smart Elderly Care Industry Development Center  
(Topic: Application and characteristics of China's smart elderly care service model)
- **Chang Liu**, Regional Director for China (Mainland and Hong Kong), Access Health International
- **Dinar Kharisma**, Senior Policy Planner and Coordinator for Social Assistance, Ministry of National Development Planning (BAPPENAS)  
(Topic: SILANI - Indonesia's Elderly Information System)

**Moderator: Xu Yuebin**

**Day 2**

**9:00 -10:30 Session 1: New Caregiving Options**

Session Format: Speaker's presentation followed by moderated discussion and Q&A

**Panelists:**

- **Vivian Lou**, Director, Department of Social Work and Social Administration/SAU PO Centre on Ageing, The University of Hong Kong  
(Topic: Career support policy and initiatives towards career-centred policy framework in Hong Kong)
- **Sui Yujie**, Associate Professor, School of Sociology and Population Studies, Renmin University of China  
(Topic: Aged care support for special family planning groups)
- **Tang Jun**, Research Fellow, The Social Policy Research Centre, Chinese Academy of Social Sciences  
(Topic: Sheyang Experience: Rural home care supported by professional institutions)



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- **Nonglak Pagaiya**, Professor, Faculty of Public Health  
Khon Kaen University, Thailand  
(Topic: Innovations and good practices from Thailand in developing  
the care workforce)

**Moderator: Meredith Wyse**, Senior Social Development Specialist (Aged Care), SDCC, ADB

**10:31 – 11:45      Session 2: Longevity Economy**

Session Format: Speaker’s presentation followed by moderated discussion and Q&A

**Panelists:**

- **Ge Xiaorong**, Director, Ageing China Development Centre  
(Topic: Cultivating the rural old-age service subject and  
constructing the care system for the rural elderly)
- **Angel Chan**, Assistant Chief Executive, Christian Family Service  
Centre  
(Topic: Experience in running the initiative of ‘Jockey Club 50+  
Startup Incubator Programme’)

**Moderator: Peter Chan**, Professor (Hon) and Deputy Director of Research  
Center for Aging, Beijing Normal University; Research Fellow, SAU PO  
Centre on Ageing, The University of Hong Kong

**11:46 – 12 nn      Summary Points and Closing Remarks**

**Xu Yuebin**, Professor of School of Social Development and Public Policy  
and Director, Research Center for Aging, Beijing Normal University

**Wendy Walker**, Chief of Social Development and Thematic Group, ADB



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## MODERATORS



### **Wendy Walker**

Chief of Social Development Thematic Group,  
Sustainable Development and Climate Change Department, Asian  
Development Bank

Wendy Walker is the Chief of the Social Development Thematic Group at the Asian Development Bank. She has more than 25 years of professional experience in social development and social protection. She has led multi-sector teams for designing and implementing complex and innovative projects and has worked across diverse sectors. She currently co-leads the implementation of ADB Strategy 2030's operational priority on Addressing Remaining Poverty and Reducing Inequalities. She is a team leader for technical assistance programs on Strengthening Capacity for Developing Members Capacity in Elderly Care and Developing Innovative Community-Based Long-Term Care Systems and Services in the region. Wendy has been leading the team developing ADB's Road Map for Strengthening Disability Inclusive Development, 2021-2025, and is involved in other initiatives supporting disability inclusion in ADB's operations.



### **Xu Yuebin**

Professor, School of Social Development and Public Policy and  
Director, Research Center for Aging, Beijing Normal University

He was the dean of the school of Social Development and Public Policy in 2014-2020. Prior to 2003, he worked as head of the Department of Social Administration at the Civil Affairs College, the Ministry of Civil Affairs. Professor Xu's academic papers have been published in core journals such as Social Policy and Administration and The Chinese Social Science, with 19 CSSCI articles and 11 SSCI articles. Additionally, he published 4 monographs in Chinese and 7 in English (including book chapters). Professor Xu's research interests include gerontology, social policy, social services and services towards elderly. Over the years, He has presided over a number of Asian Development Bank, municipal and county level old-age service planning projects and authored more than 20 reports.





### **Meredith Wyse**

Senior Social Development Specialist (Aged Care), Sustainable Development and Climate Change Department, Asian Development Bank

Meredith specializes in aging and care. She has extensive experience working in the Asia-Pacific region on issues related to adaptations to population aging and older persons, with a specific focus on long-term care systems. Prior to joining ADB, Meredith worked for HelpAge International in a range of senior management roles, where she worked on initiatives related to social protection, community development, health and care and humanitarian responses.



### **Peter Chan**

Professor (Hon) and Deputy Director of Research Center for Aging, Beijing Normal University; Research Fellow SAU PO Centre on Ageing, The University of Hong Kong

Peter Chan is an Elder Care international consultant with the Asian Development Bank since 2014, and a Research Fellow of the Sau Po Centre of Ageing and Lecturer of the University of Hong Kong, China. He also holds the position of Deputy Director of the Institute of Ageing and Professor of the Beijing Normal University. Mr. Chan was the Chief Project Administrator of CADENZA – a Hong Kong Jockey Club Initiative for Seniors, which led to the establishment of the first primary care center for the elderly in Hong Kong, China. He held several senior positions in the Vancouver Coastal Health, Canada, championing primary and community care redesigns for people with disabilities and chronic conditions. Mr. Chan was the Long-Term Care Consultant of Health, Food and Welfare Bureau of Hong Kong, China. He has a PhD in Ageing Policy from the University of Hong Kong and two master's degrees—Social Work (Social Policy and Research) and Public Health (Gerontology)—from the University of Hawaii at Manoa.

## SPEAKERS



### **Fu Yuanyuan**

Associate Professor of School of Social Development and Public Policy, Beijing Normal University

Yuanyuan Fu is an associate professor in the School of Social Development and Public Policy, Beijing Normal University. She is also a research fellow of Sau Po Centre on Ageing, The University of Hong Kong. She earned her Ph.D. from the Department of Social Work and Social Administration, The University of Hong Kong. Her research field is gerontology, and her research focuses on long-term care, active aging, physical and mental health in later life, and intergenerational relationships, and emphasizes the implication for practice and policy. She has undertaken or participated more than 10 relevant projects, including Asian Development Bank, Natural Science Foundation of China, Beijing Education Sciences Fourteenth Five-year Planning, Youth Development Major Research Project of The Central Committee of the Communist Youth League, etc. She is the reviewer of more than 10 academic journals, such as Health Policy, Aging and Mental Health, and BMC Geriatrics. As the first author or corresponding author, she has published 13 SSCI papers over the last three years (8 papers in SSCI Q1, and 2 papers in SSCI Q2).



### **Donghee Han**

Director, Research Institute of Science for the Better Living of the Elderly and Head, Commission of Elderly Policy in Busan Metropolitan City Government

Dr. Han is one of the leading gerontologists in Korea and Director of the Research Institute of Science for the Better Living of the Elderly (RISBLE) where she has developed many programs for older people over the past 18 years. Her work has been officially recognized both at local and governmental levels. Her latest award was the Mayor's Prize for her many initiatives to improve the lives of seniors in Busan, Korea's second largest urban hub. She is a tireless advocate for active aging, and for digital literacy for seniors to live better. Frequently, she appears on TV promoting age friendly cities. Her research covers a wide spectrum of age-related issues from elder abuse to anti-ageing.



### **Janice Chia**

Founder and Managing Director, Ageing Asia, Singapore

Influenced by the changing needs of her elders, Janice was inspired to start Ageing Asia to drive and nurture opportunities and the development of innovation and solutions that address the evolving needs of the rising ageing population in the region. Having accumulated a vast experience from visiting over 400 residential and aged care homes from over 15 countries since starting her practice in 2009, Janice has been actively involved in consulting organizations seeking global best practices in housing, health and care models that can be translated for the Asian market. She has also been quoted regularly in the media, such as the BBC, on Asia Pacific business trends in ageing. Janice has also launched several industry initiatives, including, ASPIRE55 Singapore – Asia’s first virtual retirement village, a wellbeing community that offers a combination of social, health and care services, but enables members to continue living in their existing homes.



### **Chu Viet Nga**

National Project Manager, HelpAge Viet Nam

Chu Viet Nga is Program Manager at HelpAge International in Vietnam – an INGO focusing on the well-being of older persons and adaption to aging population. She is one of the national specialists on the Intergenerational Self-Help Club (ISHC) - a sustainable, comprehensive, and affordable aged care model, using community-driven development and active aging approach. From an internationally funded initiative, ISHC was acknowledged by the Vietnamese government as a national model and established nationwide under the direct management of the Association of the Elderly. Currently, Ms. Chu Viet Nga and colleagues at HelpAge provide technical support to both national and international partners to replicate and improve the model.



### **Zhu Yong**

President, Hualing Smart Elderly Care Industry Development Center

Zhu Yong is the president of Hualing Smart Elderly Care Industry Development Center. He has served as a member and deputy director of the party group in the office of the National Working Committee on Aging, vice chairman of the general research group on the strategy of national response to population aging, secretary-general of the National Intelligent Pension Expert Committee, deputy director of the Policy Research Center of the Ministry of Civil Affairs, and editor-in-chief of the magazine China Civil Affairs. He has been engaged in China's social security, aging work and other policy development work for a long time and is responsible for the daily work of the 'national response to population aging strategy research topic and presided over the writing of the research report and research results report work, to the Party Central Committee, the State Council and relevant ministries. He has participated in the revision of the Law of the People's Republic of China on the Protection of the Rights and Interests of the Elderly, put forward the new chapter of 'livable environment', and drafted the preliminary draft of the legal provisions of this chapter. He is the first to propose the idea of 'intelligent pension' and initiated its practical exploration.



### **Chang Liu**

Regional Director for China (Mainland and Hong Kong), Access Health International

Chang Liu, PhD, is Managing Director for ACCESS Health Greater China and Southeast Asia. He is responsible for the health and aging innovation platforms and leads the research and consulting work for the region. Chang Liu has authored a number of publications, including the Singapore overview for the International Profiles of Health Care Systems from 2017, published by The Commonwealth Fund and London School of Economics, and the epilogue to Affordable Excellence, which documents progress toward sustainable high-quality healthcare in Singapore. He is currently working with Dr. William Haseltine on another book about Singapore, A City for All Ages, on how the city state is managing a rapidly aging population.





### **Dinar Kharisma**

Senior Policy Planner and Coordinator for Social Assistance,  
Ministry of National Development Planning (BAPPENAS)

Dinar Dana Kharisma, PhD, finished his PhD at The Heller School for Social Policy and Management in the Global Development and Sustainability concentration and served as a post-doctoral associate. He works with the Government of Indonesia on the development of national social protection programs, including the National Health Insurance and conditional cash transfer. His main research interest is social policy evaluation in developing countries. He participated in the GDS evaluation of the Akshaya Patra Mid-day Meal program in Lucknow, India and is now part of the GDS team for capacity building for baseline studies with RAINS in northern Ghana.



### **Vivian Lou**

Director, Department of Social Work and Social Administration/  
SAU PO Centre on Ageing, The University of Hong Kong

Dr. Lou Vivian W. Q. is the Director of Sau Po Centre on Ageing, and Associate Professor at Department of Social Work & Social Administration at The University of Hong Kong. Her research interests focus on family gerontology, in particular family caregiving for dementia, stroke, end-of-life older adults, and social adaptation and mental health of Chinese older adults and family caregivers. She also has a keen interest in building evidence-based models to empower older adults and their families. Dr. Lou has been appointed as a member of the Elderly Commission, Statistics Advisory Board, Community Investment and Inclusion Fund, Senior Police Call Central Advisory Board, and Elderly Academy Development Foundation of the HKSAR Government. She is a fellow of the Gerontological Society of America, and a Council member of Hong Kong Association of Gerontology and Consortium of Institutes of Family Limited (CIFA).



### **Sui Yujie**

Associate Professor, School of Sociology and Population Studies, Renmin University of China

SUI Yujie, Associate Professor, Department of Social Work, Renmin University of China, and Supervisor of doctoral students. She is member of the First National Committee of Experts on the Evaluation of Professional Levels of Social Workers, deputy secretary-general of the China Association for Social Work Education and Director of the Commission for Older Social Work, Executive Director of the Beijing Association of Social Workers and Special Professor of the Open University of China. She is also the editorial board of 'Shenzhou Pension' magazine, and has been serving as a consultant to ten practical institutions in many parts of the country. As members of the expert group, she participated in many work of the Ministry of Civil Affairs and the former National Population and Family Planning Commission to promote the professionalization and specialization of social work. Including the Ministry of Civil Affairs 'elderly social work service guide' (MZ/T 064-2016) industry standard formulation work. Her main research areas are comprehensive assessment of service needs and social support for the elderly, mental health, community governance, professionalization, and specialization of social work. She has presided over ten tenders and commissioned projects of the National Social Science Fund, Beijing Social Science Fund, Ministry of Civil Affairs, Development Research Center of the State Council, UNESCO, Asian Development Bank and other organizations.



### **Tang Jun**

Research Fellow, The Social Policy Research Centre, Chinese Academy of Social Sciences

TANG Jun, researcher of Institute of Sociology and vice president of Senior Experts Association, Chinese Academy of Social Sciences. Since 1986, he has been engaged in social policy research and has done more than 80 related research topics. He has published more than 7 million words of treatise and about 80 thousand words translated. In recent years, he has paid more attention to the elderly security issues in China, including elderly services and long-term care security. he has undertaken the relevant projects of the EU-China Cooperation project, the National Office for Aging, China Medical Insurance Research Society and Beijing Association for Aging. He published papers including *Qualified Operators of*

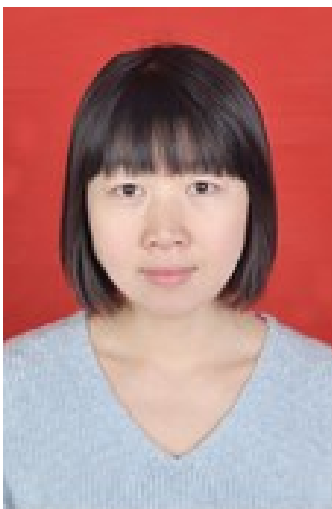
*Services for the elderly: Altruistic "Natural Selection"* (Jiangsu Social Sciences), *Institutional Services: Supporting or Complementing?* (Chinese Party and Government Cadre's Forum), *Aged Care facilities Development Train of Thought in China* (Social Work), *The International Consensus and the Conceptual Framework of the Long-term Care* (Social Policy Research, The Newspapers and Periodicals Photocopying of People's University of China, Chinese Social Science Abstract, New Chinese and Western Humanities in French), *County pension System: Conceptual framework and Scheme design* (Jiangsu Social Science) and so on.



### **Nonglak Pagaiya**

Professor, Faculty of Public Health, Khon Kaen University, Thailand

Dr. Nonglak Pagaiya is an academic from Khon Kaen university Thailand, focused on human resources for health management, policy and planning. She has accumulated over 20 years of experience in working for and advising Ministries of Health in Thailand, Myanmar, Cambodia, and the Maldives in human resource planning for health with a strong focus on skill development for primary care, and long-term care.



### **Ge Xiaorong**

Director, Ageing China Development Centre

She is currently the Executive Director of the ACDC (Shaanxi), responsible for the daily management and operation. At the same time, she is also the Deputy Director of the Special Committee for Elderly Social Work of Shaanxi Social Work Association and the Deputy Director of the Incubation Base of Shaanxi Basic-level Elderly Association. She has plentiful experience in project design, management, training, monitoring, supervision and evaluation in the fields of rural community development, disaster management, child development, and elderly development. During her time in the ACDC, she is responsible for the implementation at Jingyang County of the pilot project of the Ageing International Development Centre, namely the "social organization + grass-roots association for the elderly" rural old-age services. She has successively served as the main director and evaluation expert of many government commissioned projects, such as star rating of rural special poverty personnel support service institutions of Shaanxi Provincial Civil Affairs Bureau, evaluation of construction subsidies and operation

awards of pension institutions of Xi'an Civil Affairs Bureau, evaluation of pension institutions in Xixian New District, and performance evaluation of social assistance of Shaanxi Provincial Civil Affairs Bureau.



### **Angel Chan**

Assistant Chief Executive, Christian Family Service Centre

Ms. Angel FM CHAN is the Assistant Chief Executive of the Christian Family Service Centre (CFSC). Prior to taking up the corporate management role in a multi-social service organisation in Hong Kong, her roles spanned over elderly care, primary health care, and community development services. Ms. Chan has been working in the aged care services for more than 20 years, specialising in developing innovative services/products for the people over 50 years of age through different methodologies, like design thinking and life design for the third age. She is committed to deliver lifestyle services and embrace proactive 'well care' for her service users – including the award-winning Walking for Active Ageing Programme, Auxiliary Professional Scheme, 50+ Award and the 50+ Start-up Incubator Programme.

Driving next decades of better active ageing experience, Ms. Chan actively co-works with local researchers to study on mental health literacy, intergenerational relationships in dementia caregiving, and lifestyle medicine. Ms. Chan currently serves in the Guardianship Board and HK Council of Social Services.